

Glendale Dial-A-Ride

ID Number: 9034
www.ci.glendale.az.us
5850 West Glendale Avenue
Glendale, AZ 85301

Chief Executive Officer: James A. Book,
Director, Transportation
(623)930-2940

System Wide Information

Modal Information

General Information		Financial Information		Characteristics		Demand	
						Bus	Response
Urbanized Area (UZA) Statistics — 1990 Census		Fare Revenues Earned		Operating Expense		\$314,166	\$1,517,514
Phoenix, AZ		Directly Operated		Capital Funding		\$0	\$355,209
Square Miles	741	Purchased Transportation		Annual Passenger Miles		166,749	469,751
Population	2,006,239	Total Fare Revenues Earned		Annual Vehicle Revenue Miles		126,560	280,529
Population Ranking out of 405 UZAs	14			Annual Unlinked Trips		50,530	69,081
		Sources of Operating Funds Expended		Average Weekday Unlinked Trips		188	273
		Passenger Fares		Annual Vehicle Revenue Hours		8,069	21,174
		Local Funds		Fixed Guideway Directional Route Miles		0.0	N/A
		State Funds		Vehicles Available for Maximum Service		6	16
		Federal Assistance ¹		Average Fleet Age in Years		10.0	4.5
		Other Funds		Vehicles Operated in Maximum Service		3	12
		Total Operating Funds Expended		Peak to Base Ratio		1.0	N/A
				Percent Spares		100%	33%
				Incidents		1	14
				Patron Fatalities		0	0
Service Area Statistics		Summary of Operating Expenses		Performance Measures			
Square Miles	59	Salaries, Wages and Benefits		Service Efficiency			
Population	208,000	Materials and Supplies		Operating Expense per Vehicle Revenue Mile		\$2.48	\$5.41
		Purchased Transportation		Operating Expense per Vehicle Revenue Hour		\$38.93	\$71.67
		Other Operating Expenses		Cost Effectiveness			
		Total Operating Expenses		Operating Expense per Passenger Mile		\$1.88	\$3.23
				Operating Expense per Unlinked Passenger Trip		\$6.22	\$21.97
Service Consumption		Reconciling Cash Expenditures		Service Effectiveness			
Annual Passenger Miles	636,500			Unlinked Passenger Trips per Vehicle Revenue Mile		0.40	0.25
Annual Unlinked Trips	119,611	Sources of Capital Funds Expended		Unlinked Passenger Trips per Vehicle Revenue Hour		6.26	3.26
Average Weekday Unlinked Trips	461	Local Funds					
Average Saturday Unlinked Trips	59	State Funds					
Average Sunday Unlinked Trips	0	Federal Assistance ²					
		Total Capital Funds Expended					
Service Supplied							
Annual Vehicle Revenue Miles	407,089						
Annual Vehicle Revenue Hours	29,243						
Vehicles Available for Maximum Service	22						
Vehicles Operated in Maximum Service	15						
Base Period Requirement	3						